

For Immediate Release

Minden, ON.
Friday, May 3, 2019
4:30 PM
Release #19-42



SUBJECT: Water Levels, Registration and Insurance

Water Levels

Water levels and conditions, as well as the current weather forecast remain unchanged. Please refer to media release #19-40 published on May 2, 2019, and MNRF Watershed Conditions Statement Food Watch Bancroft District republished on the Township's website May 3, 2019, for further information.

Follow www.minden hills.ca for the most current updates.

Flood Relief Registration

As per media release #19-34, residents, small businesses, farms, and not-for-profit organizations of Minden Hills are asked to **immediately** register their flooded property with the Recovery/Event Coordinator at 705-286-1260 ext. 211 or after hours at 1-866-856-3247.

Under the Disaster Recovery Assistance for Ontarians program (DRAO), the Province of Ontario **may** activate DRAO for damage to private property if there's a sudden, unexpected natural event, such as a flooding that causes costly and widespread damage in the area.

Registering your property **does not** ensure financial assistance and is only being used, **at this time**, to determine the extent of damage as a result of flooding to permanent residents, small businesses, farms and not-for profit organizations.

To register your property, please be prepared with the following information:

- **Name**
- **911 Number (Street Address)**
- **Which structures are affected (i.e. main residence, garage, store, and other buildings)**
- **Contact Phone Number**

Insurance Information

Individuals are encouraged to connect with their insurance providers to determine eligibility for claims related to flood damage. It is important to record the damage to your property through the use of photos, including both interior and exterior views; and to photograph all damaged items before they are discarded. If practical, retain samples of damaged materials.

Some information you may need for your claim are as follows:

- Proof of your identity and address
- Photographs of damage to your property
- Records of hours you spent on emergency cleanup
- Copies of receipts and invoices for all costs incurred
- Estimates from qualified contractors for repairs that are not yet completed

If your home, car or business was damaged during flooding, the Insurance Bureau of Canada can help to answer your insurance-related questions.

For more information, please contact:

Insurance Bureau of Canada's Consumer Information Centre at 1-844-2ask-IBC (1-844-227-5422) or visit ibc.ca | oncic@ibc.ca

For more information regarding notices, including road closures, water levels and suggestions to assist you during the Flood Warning, please visit the Township website at www.mindenhills.ca. Media releases will be shared daily through the Township website and social media platforms.

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